

ROY PATRICK DISNEY

October 5, 1987

Dear Phil & Jon,

There are so many horror stories involving work with contractors. Anybody who undertakes a project does so with much apprehension. The rule during construction is, anything that can go wrong, usually will.

In our recent remodeling project we found Phil Johnson & Jon Hughes to be refreshing exceptions. Therefore we are happy to provide this letter of recommendation.

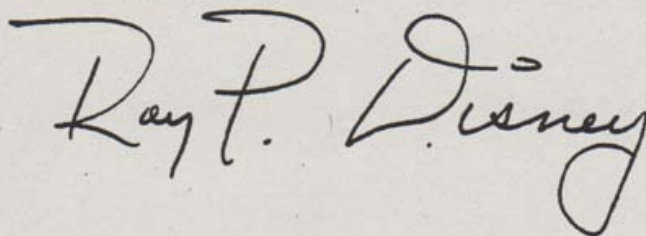
Our project was the extensive remodel of a 40 year old home. It was a home built by the Disney family making the project somewhat emotional. We did not have much experience in remodeling and found Phil & Jon to be sensitive to our needs & requests. They went far beyond the call of duty to be sure everything was done to our specifications & satisfaction. They seemed to approach the remodeling of our home as if it were their own home.

The sub-contractors were also excellent. Their work was of the highest quality. They were also helpful & willing to work with us. There was no grumbling when changes were made. Any work that did not appear to meet our standards was removed & redone.

The project was completed close to schedule, even though there were many changes to the original plans. We were always consulted when changes had to be made and presented with any alternatives.

To sum it up we believe Johnson - Hughes to be first rate contractors. They are dependable, honest, responsive and professional. We recommend them highly and consider ourselves fortunate to have found them. We look forward to working with them in the future.

Sincerely,

A handwritten signature in cursive script that reads "Roy P. Disney". The signature is written in dark ink and is positioned to the right of the typed name "Roy P. Disney".

RPD/nj