

# SAM MANN

350 East Palisade Ave., Englewood, N.J. 07631

April 6, 2015

Johnson and Hughes  
21223 Pacific Coast Highway  
Malibu, CA 90265

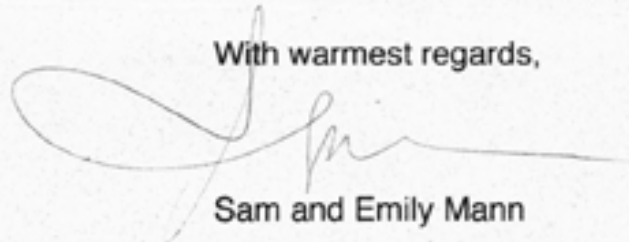
Dear Jon and Phil,

It has now been over a year since we moved into the house you built for Emily and I and we feel moved to let you know once again just how much we are enjoying this wonderful place and how much we enjoyed the experience of working with you, your terrific crew and assortment of subs. But with a few exceptions the subs were excellent and all seemed to work with interest in the outcome and in surprising collaboration.

We thank you for your patience with our changes and your flexibility to adapt them, and your ingenuity in devising the best alternatives, and problem solving. Probably the best part is that the whole process was fun!! That doesn't usually happen. As such, one of the outcomes of all this is that we have developed a strong friendship, which I suspect will be long lasting.

Please feel free at any time to use us as reference and to bring any interested clients to see your work here. I'm certain the attention to detail will encourage any potential clients to trust in the quality of your work.

With warmest regards,

A handwritten signature in dark ink, appearing to be 'Sam and Emily Mann', written in a cursive, flowing style.

Sam and Emily Mann